FOR URGENT REPAIRS:

If your repair is one of the below, it is classed as urgent!

Please contact Phil as the first port of call - 027 426 4029, if you can't get hold of him you can contact one of the below:

* A burst water pipe or serious water leak / plumbing emergencies Call - Southern Plumbing 03 4183308

* A serious roof leak Call either - Steve Verheul 027 4340 665 or Southern Plumbing 03 4183308

* A gas leak (turn off bottles) – Southern Plumbing 03 4183308.

* A dangerous electrical fault Call either - Soper Electrical 03 4182269 or after hours Corey 027 4403815

* Flooding, Serious storm, fire or impact damage (call 111)

* Gas Failure – check your gas bottles and contact your supplier.

* A failure of electricity - not a powercut. Check fuse box all switches should be up, if not flick them up. Call Soper Electrical

PLEASE NOTE: This is for emergencies only where the property or your safety is threatened. Everything else must be logged in the normal procedure – either via text, email or TAPI. You can also look at the tenant concierge on our website for guidance.